



INTERNATIONAL RIGHT OF WAY ASSOCIATION

19750 S. Vermont Ave, Suite 220  
Torrance, CA 90502  
Phone: (310) 538-0233  
www.irwaonline.org

**Coming Soon!**

**Course 304:  
When Public Agencies Collide**

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When Public Agencies Collide**

**Course Description:**

The course "When Public Agencies Collide" is a one-day managerial course that presents sources of, and solutions to, conflicts between public agencies. The course is interactive utilizing the experiences of the facilitator and participants, text material, and a progressively complex participant exercise. The goal of the course is to provide participants with insights and tools for avoiding, resolving and managing conflicts in the public sector.

**Topics:**

- Sources of Public Agency (PA) conflict
- Personality and behavior factors
- Primary drivers (motivators) of PA's
- The role of bureaucracies
- The influence of politics
- Processes for conflict resolution

**Prerequisite:**

It is highly recommended that participants successfully complete IRWA Course 213 "Conflict Management" prior to attending this class.

**Course Tuition Includes:**

Participant's Manual

**Who Should Take This Course:**

This course was designed for Right of Way managers and staff who seek enhanced skills at resolving conflict within or between public agencies and utilities.

Last Name										First Name									
Title																			
Company Name																			
Address																			
City, State, Zip																			
( ) -					<input type="checkbox"/> Yes <input type="checkbox"/> No					Member ID Number									
Phone					Member					Member ID Number									
Email Address																			

If payment includes the fees registrants other than yourself check here   
 (Please submit names of other registrants on a separate paper along with this form)  
 Will you also be attending?  Yes  No

Registration Deadlines	Member Tuition	Non-Member Tuition	Total Tuition Amount Due
Before 2/5/2010 :	\$265.00	\$330.00	\$ _____
After 2/5/2010 :	\$290.00	\$355.00	\$ _____

Total Member Registrants: \_\_\_\_\_  
 Total Non-Member Registrants: \_\_\_\_\_

PRINT NAME AS IT APPEARS ON CARD: \_\_\_\_\_

Amex  MC  Visa  Card #: \_\_\_\_\_ Exp: \_\_\_\_\_ 3-Digit CVV: \_\_\_\_\_

Signature: \_\_\_\_\_ Amount to be Charged: \_\_\_\_\_

### Course 304: When Public Agencies Collide

**Sponsor:** IRWA Chapter 49  
**Date:** March 5, 2010  
**Time:** 8:00 AM - 5:00 PM  
**City:** Anchorage, AK

**Class Location:**  
 Municipality of Anchorage  
 Permit & Planning Center  
 4700 Elmore Road  
 Anchorage, AK 99507  
 Phone: (907) 343-8187

**Four Ways to Register:**  
**Online:** www.irwaonline.org  
**Fax:** (866) 388-7419  
**Phone:** (310) 538-0233, x138  
**Contact Coordinator**

**Cancellation Policy:** All classes scheduled by IRWA chapters are subject to cancellation. All class registrants are encouraged to contact the Course Coordinator prior to making travel arrangements, keeping in mind that the class may be canceled at any time at the chapter's discretion. Fully liquidated damages for any losses incurred by a class registrant are limited solely to a refund of the registrant's prepaid course registration, if any, and IRWA and its chapters assume no other registrant liability resulting from class cancellation. Please see irwaonline.org for complete policy details.

**Refund Policy:** Written notification of intent to cancel registration must be received by both the Course Coordinator and World Headquarters Staff prior to the class start date in order to be eligible for a tuition refund. **100% refund** if notice is received 15 days or more prior to class start date; **75% refund** if notice is received less than 15 days prior; **no refund** will be issued for notice received on or after class start date.

**Accommodations:**  
 Participants are responsible for securing their own hotel accommodations for this class.

**Course Coordinator:**  
 Vicki Gerken, SR/WA  
 Municipality of Anchorage  
 4700 Elmore Road  
 Anchorage, AK 99507  
 Phone: (907) 343-8187  
 Fax: (907) 249-7359  
 Email: GerkenVL@ci.anchorage.ak.us

**About the Facilitator:**  
**William L. Busch, SR/WA:** Mr. Busch is the Director of Right of Way for the San Diego County Water Authority where he has been employed since 1993. He Graduated with a B.S. from Humboldt State University with a degree in Forest Management then pursued a 16 year career with the U.S. Forest Service appraising and managing federal timber sales, managing intermingled ownerships, and acquiring road easements necessary to access remote federal property. He is an IRWA instructor for course C-213 Conflict Management, co-authored IRWA Course 304 "When Public Agencies Collide", was the 2005 President of IRWA Chapter 11, and is the Region 1 Representative to the International Local Public Agency Committee where he serves as Vice Chair. He has been a seminar topic speaker at several IRWA Annual Education Conferences and published articles in the IRWA Magazine and the Journal of Public Works. His IRWA articles include:

- "Overburdening Easements", My/Je 1998
- "Debate on 'Kelo v. New London - What's to Follow?'" , Sept/Oct 2005
- "Why Do Public Agencies Collide" Mr/Ap 2006
- "How has the Kelo decision impacted your projects or industry?" Mr/AP 2007
- "Perception v. Reality, Media Bias in Reporting Kelo", My/Je 2008
- "The Non-Truth About Kelo", Sept/Oct 2008

\* Co-author